



Cirrus Displays Warranty Terms

What this warranty covers

This warranty covers any defects, failures, or malfunctions of any Cirrus LED display system hardware. All inspections of warranted components will be conducted within 72 hours and results will be presented immediately thereafter and applicable charges will be sustained or reimbursed at that time.

Pixel warranty coverage

This warranty covers any pixels that fail within the warranty period. Exclusions such as physical damage or acts of God apply. See "What's not covered" below for specific warranty exclusions.

Coverage period

This warranty lasts for five calendar years following the purchase of any Cirrus LED display system. Warranty may not be exercised until the display has been installed, powered, connected to the internet and Cirrus has verified adequate setup. Coverage terminates if a user opens or tampers with any display system or its internal components.

What's covered

Cirrus will replace any defective or malfunctioning part at no charge and pay for shipping. All defective parts must be returned to Cirrus Systems for servicing upon failure. Defective parts must be returned within 30 days of replacement shipment. If parts are not returned on time, or found to be ineligible under warranty after inspection, an invoice will be issued for the full cost. Parts or repairs purchased outside of the standard warranty period are eligible for a 1 year warranty. Repair warranty covers individual components which were replaced as part of the repair process. Standard warranty terms and exclusions apply.

What's not covered

This warranty does not cover labor costs or any problem that is caused by abuse, misuse, improper installation, or an act of God. Also, consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Cirrus will not be responsible for any labor charges incurred during assembly, disassembly, or any other services related to the part replacement. Damage sustained from improper handling or storage of display components will not be eligible for warranty coverage.

Service eligibility

Any company or individual that purchases a display from Cirrus Systems or from an authorized Cirrus distributor is eligible for this warranty and service. If issues are experienced with any display system, contact Cirrus at (877) 636-2331 and follow the prompts for technical support.

Additionally, you may contact us at:

Cirrus Systems Inc.
200 West Rd. Portsmouth, NH. 03801
(877) 636-2331